



Heswall Community Fire Station

Community Risk Management Plan 2017-18



Excellent Operational Preparedness

The team at Heswall will:

Manage water supplies for operational incidents by inspecting hydrants and other water supplies within the station area.

Gather Site Specific Risk Information on premises to ensure that key risk information is available to operational crews.

Maintain core skills through training and prepare for specific incident types matching the station profile including high speed roads, rural incidents, mud rescue and coastline.

Complete all Learnpro assessments to maintain underpinning knowledge and understanding.

Take part in off site tactical exercises to test and embed our operational preparedness.

Identify, risk assess and test key locations for HVP access for water supplies.

Excellent Operational Response

Maintain operational competence to ensure all aspects of operational response can be conducted safely and efficiently.

Maintain HVP capability by training and exercising with other HVP crews.

Manage routine testing and maintenance of equipment.

Test operational plans through routine off site/tabletop exercising.

Maintain knowledge and follow current service guidance, instructions and procedures.

Mobilise to incidents in the fastest possible time and provide cover moves to maintain the key station standard.

Develop a positive safety culture to manage Health and Safety requirements

Promote organisation learning by conducting debriefs/shared learning

Excellent Prevention and Protection

Crews from Heswall will:

Deliver Home Fire Safety Checks (HFSC's) on a risk based approach so that our resources are utilised to maximum effect.

We will direct our resources towards the elderly, socially isolated and other higher risk groups.

Incorporate seasonal themes into prevention activities as identified through local needs, national campaigns and in line with the needs of our diverse community.

Conduct Simple Operational Fire Safety Assessments to provide advice and guidance to ensure small businesses to comply with legislation.

Support ongoing collaboration with community groups to utilise station facilities.

Promote Heswall fire station as a Safe Haven to offer assistance to those feeling at risk.

Excellent People

We recognise that our people are our key asset and individual appraisals will be conducted in April and May to continue the support and development of staff.

We will review individual performance and support staff to promote continuous improvement.

We will develop staff to acquire and use new skills to support service delivery.

We will develop staff wishing to progress into management roles.

Station management team will manage absence levels and support staff in line with service procedures.

The station management team will meet regularly to plan and maintain high standards of service delivery.

Staff will promote a positive working environment that reflects the values expected of MFRS staff

Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.

OUTCOMES are the impact our actions have on the community such as reducing incidents.

	Estimated 2016/17	Target 2017/18
All Fires	54	58
Accidental Dwelling Fires (ADFs)	14	13
Anti-Social Behaviour Fires (ASBs)	28	21
RTC	15	13
Malicious False Alarm	0	1
Unwanted Fire Signals	13	12
Alert to mobile	95%	95%
Station Audit Performance		80%
Sickness		4%

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Annual
Site Specific Risk Information (SSRIs)	44
Home Fire Safety Checks (HFSC's)	1836
Hydrant Surveys	31
Waste and Fly Tipping	12
Simple Operational Fire Safety Assessments	96
Prevention Talks	12
Off Station Exercising	2

The 2017/18 targets are based on 5 years performance data

We aim, by the delivery of these outcomes, to achieve reductions in deaths and injuries in our communities